



Services Plus

Understand, innovate, support in order to respond to specific problems

*Every organization, company or community for which SMI provides services has its own needs, specificities or demands. As a service-oriented company, SMI is eager to **address the whole set of questions** surrounding the medical products we offer.*

SMI does not stop at the product delivery.

Based on decades of experience in the field, SMI's medical staff assists decision makers with the development and implementation of their specific policies.

This involves product design and research, development of training materials and consulting services for health program implementation.

With over 20 years experience, SMI helps with a wide range of services and is still excited to develop new ideas, new products or new services.

Alongside product development, we can provide consulting services based on experience garnered from continued involvement in the health programs of multinational organizations in the oil and gas, mining, construction industries and humanitarian sector.



Solutions For Your Good Health



Customization

SMI specializes in customizing its products for any need. All of our kits may be branded with a corporate logo and color. They also may be adapted to company health policy in terms of product choice, medical protocol in the case of accidents or symptoms of specific illnesses. Contact details and reference information may also be included in the personalization of our kits.

Security

SMI has been granted "établissement connu" recognition status by the French authorities and DGAC (civil aviation high authority). This means that SMI has certified security procedures enabling direct delivery from SMI to airplanes.

Malaria Visa and compliance reporting

The SMI Malaria Visa site is designed to:

- deliver malaria awareness training
- record individual training status and history in a secured database
- provide a certificate that proves aptitude to travel to malaria endemic zones.

The SMI Malaria Visa tracks and provides certified proof of compliance of individual employees for malaria control programs through a secure online portal.

Training video

SMI produces a 15-minute malaria training video based on the ABCD plan (Awareness, Bites, Chemoprophylaxis, early Diagnosis) promoted by the World Health Organization for the fight against malaria.

The viewer learns:

- What is malaria - symptoms, cause
- How it is spread and how infection occurs
- How to prevent infection
- What types of preventive medication are available
- What to do in case of symptoms

Another training video is specific to the use of the SMI Malaria Curative Kit.

Tracking & tracing of the Malaria Curative Kits

SMI has a dedicated website allowing the tracking of its products, particularly the Malaria Curative Kits, user by user, from manufacture to expiry.

Remote Pharmaceutical Services: additional set

Our Remote Stock Management (RSM) program will be tailored to manage your medicine and consumables stocks, using forecasts and supply scheduling in order to fit the specific needs of your operations.

SMI offers additional services to its basics: hot line RPS, market and product monitoring, pharmacology support, stock implementation, training of users -- on site or at headquarters, establishment of standards, periodic assistance, additional management tools, redistribution of stocks at the end of a mission, expiry date tracking.

Consulting

Assisting companies in the creation, implementation and continued development of health programs is the mission that drives SMI.

For instance, this may address CSR, malaria control programs, or research projects.

Accompanying research projects

SMI suggests and assists on research projects with its clients. Examples are:

- "TETRAPAL": SMI is responsible for coordination for ExxonMobil; this project involving the French Army aims at developing strips to detect anti-malarial drugs in urine.
- "Remote Controlled Aid": in partnership with Europ' Assistance, this project aims at developing a new tool for a better and closer medical assistance.
- "ACAS": SMI is working with CGGVeritas and IRD (French Research and Development Institute) to find an antibody that will signal a malaria infected anopheles' salivary protein contact, meaning a bite with potential malaria transmission.

Travel and Health commercial website

For travelers, SMI offers a website (in France only) where they can buy products specifically related to travel and health.

www.smivs.com

Kit Cotco (above, left)

This kit is specifically designed for COTCO (headed by ExxonMobil in Cameroon) to address the risks involved in the region.

The kit is personalized. This helps the company reinforce its dedication to corporate safety and health policies. The labels are bilingual in order to accommodate both French and English language users.

Kit UNHCR (above, center)

SMI worked with the UNHCR medical director to create personal first-aid kits for delegates going out into refugee camps and isolated areas. The bag has clear pouches on the inside that help the user identify the products rapidly.

Kit Baker Hughes (above, right)

As part of the roll out of its Malaria Control Program, Baker Hughes commissioned SMI to design and manufacture a Malaria Preventive Kit, to be given to each of its employees that travel and work in Malaria endemic zones.

Left page:

Malaria Curative Kit designed for Schlumberger

Below:

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